

GoTab + SevenRooms

Integration Overview

Overview

GoTab's integration with SevenRooms connects your reservation and guest management platform directly to your point-of-sale system, creating a seamless flow between front-of-house operations and in-venue ordering. The result: fewer manual steps for staff, richer guest experiences, and more complete data across your operation.

How It Works



Automatic Guest & Tab Sync

When a guest checks in through SevenRooms, a tab is automatically created in GoTab. If a tab is opened first in GoTab, the system looks for a matching SevenRooms reservation and links them — or creates a walk-in reservation at the assigned table. No manual entry required.



Guest Profile Details Pulled into GoTab

Guest details captured in SevenRooms — including allergen tags, dietary preferences, VIP status, and other guest notes — automatically pull over into the corresponding GoTab tab. This gives your service team full context at the point of sale without having to look up profiles separately.



Reservation Deposits

When a reservation includes a deposit collected through SevenRooms, the deposit details are sent into GoTab. Deposits are not automatically applied to the tab — staff must search for and locate the deposit within the GoTab POS and manually apply it to the guest's tab. This gives operators control over when and how deposits are credited during the service.



Unified Guest & Spend Data

GoTab sends tab-level spend data back into SevenRooms, keeping guest profiles and spend history consistent across both platforms. Operators get complete, reliable data for reporting, personalization, and marketing — all without duplicate entry.

Who Benefits from This Integration

The GoTab + SevenRooms integration is purpose-built for operations that manage reservations or bookings and want those workflows to connect directly to how tabs and payments are handled at the venue.

| Full-Service Restaurants | Entertainment Venues | Large Group Bookings |
|--|--|--|
| <p>Restaurants that take reservations through SevenRooms benefit from automatic tab creation on check-in and staff having allergen and preference data immediately available at the POS.</p> <p>Key benefits:</p> <ul style="list-style-type: none"> • No manual tab creation on arrival • Allergy & preference data at the point of order • Guest spend synced back for marketing | <p>Venues offering bookable experiences — bowling lanes, golf simulator bays, axe throwing, escape rooms, and similar activities — can manage all bookings in SevenRooms while GoTab handles the F&B tab seamlessly.</p> <p>Key benefits:</p> <ul style="list-style-type: none"> • Booking + F&B tab linked automatically • Deposits searchable and applicable at POS • Guest notes visible to service staff | <p>Operations that take large group reservations requiring a deposit — where the booking isn't a fully private event — benefit from the ability to collect and track deposits in SevenRooms and apply them to the GoTab tab at service time.</p> <p>Key benefits:</p> <ul style="list-style-type: none"> • Deposit details flow into GoTab automatically • Staff locate and apply deposits at the POS • No double-charging risk with manual apply step |

Key Integration Features at a Glance

| Feature | How It Works |
|-------------------------------|---|
| Automatic Tab Creation | Tab opens in GoTab when guest checks in via SevenRooms |
| Reverse Lookup | GoTab-opened tab searches for matching SevenRooms reservation; creates walk-in if none found |
| Guest Profile Sync | Allergen tags, dietary preferences, VIP status, and notes pull from SevenRooms into the GoTab tab |
| Reservation Deposits | Deposit details sent to GoTab; staff search and apply deposits manually at the POS |
| Spend Data Sync | GoTab sends tab-level spend back to SevenRooms to keep guest profiles current |