

## FACT SHEET



# On Premises with Enhanced Offline Mode

For years, GoTab has been the go-to cloud-based platform for busy venues that need fast, flexible ordering and payment solutions. Now, with GoTab's On Premises with Enhanced Offline Mode, we're offering the ability to run in the cloud, on-premises, or easily switch between the two depending on your business needs.



## SAY HELLO TO "REAL OFFLINE" FUNCTIONALITY

In the event of an Internet disruption, your GoTab OnPrem server keeps your operation running with a robust set of offline features. You can continue to manage orders and keep tabs seamlessly synced across all POS terminals and handhelds while orders are still routed to your printers and kitchen display systems, and payment information is securely held until connectivity is restored.

*"GoTab's cloud-native architecture offers innumerable benefits, enabling guests and staff to collaborate on a shared ordering and checkout experience. With the addition of on premises deployment, we're providing the scalability and adaptability of the cloud with the continuity of operations unique to on-premises setups. It's a win for both operators and guests."*

**-Tim McLaughlin, GoTab CEO & Co-Founder**

## KEY FEATURES



### Full Tab Sharing

GoTab continues to operate with a shared tab model for POS users while offline, whether fixed or handheld POS, Kiosk devices and payment terminals.



### Complete Payment Options

GoTab standalone payment terminals will hold debit and credit card payment information, and cash drawers will also function as normal.



### Kitchen Display System & Printer Operations

KDS screens continue to show orders taken on POS terminals and operators will be able to bump tickets and print.



### Automatic Detection

GoTab's OnPrem Server runs the show and stays synced with the cloud while the internet is available. In the case of an internet outage, the OnPrem Server continues to collect data and power all connected devices, automatically syncing back with the cloud once internet connection is detected.



### Local Storage

In the event of an internet disruption, GoTab retains transaction records and other relevant data on the local device. Whether the disruption is due to a poor signal, internet outages, or being in a remote location, the local data storage capability ensures that ongoing transactions are not interrupted.



### Automatic Syncing

Once Internet access is restored, GoTab's OnPrem Server will synchronize locally stored data with the cloud. This seamless process minimizes the risk of data loss, ensuring that all records are captured and accounted for.



## OVERALL BENEFITS

GoTab provides operators with resources and best practices that enhance guest-focused ordering, payment, and fulfillment, enabling them to attain, on average:



**35-50%**  
increased check  
totals

### Faster Turn Times

Optimize food run times, order accuracy, and guest satisfaction. Guests and staff are instantly updated with 86s or delays.



**25%**  
quicker table  
turnovers

### Guest-Centric Technology

Guests can add to server-initiated tabs and close out at their own pace. Fewer errors, higher checks, better experience.



**30-50%**  
improved labor  
efficiency

### Smarter Staffing

Improve employee productivity and create a more seamless and cost-effective operation.

## INDUSTRIES WE SERVE

Restaurants

Bars

Ghost Kitchens

Breweries

Stadiums & Entertainment

Food Trucks

Food Halls

Catering & Events

Quick Service

Eatertainment

Country Clubs

Fast Casual

Hotels

Coffee Shops

Fine Dining

## GET STARTED TODAY

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